Accessibility statement

Last updated October 30, 2026. Docability LLC. The current version is at docability.tech/accessibility.

Our commitment

Docability helps organizations improve document accessibility. We apply the same care to our website and application and aim to meet the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA.

What we do

- Automated accessibility checks against WCAG 2.1 Levels A and AA, including color contrast, run before every change is released to the live site.
- The checks cover every route in light and dark themes, at viewport widths down to 320 pixels.
- Our main tasks, from signing in and uploading a document to reviewing it and inviting colleagues, are tested from start to finish with a keyboard alone.
- Every page is checked at 200% and 400% zoom, with increased text spacing, in high-contrast (forced colors) mode, and with reduced motion.
- Uploads, the start and end of processing, and errors are announced to screen readers.
- Animations are turned off when your device is set to reduce motion.

We last tested the site this way, and with a screen reader, on October 30, 2026.

Known limitations

- On the dashboard, the stages of a document's processing are shown in the uploads panel but not announced. They are announced on the document's own page.
- At 400% zoom with increased text spacing, two buttons ("Download report (JSON)" and "Set up two-factor authentication") can make their page scroll sideways slightly.

Limits

Automated checks cannot identify every accessibility barrier. This statement covers the Docability website and application. For PDFs produced by the Service, Docability strives to meet WCAG 2.1 Level AA, and if one falls short, we will correct it at no cost as described in our Terms of Service. That commitment applies to individual files and does not certify that any website or organization complies with the ADA or other laws.

Tell us about a problem

If something on our site is hard to use with your assistive technology or doesn't work for you, email hello@docability.tech. Tell us which page you were using and what happened, and we'll work with you to fix the problem or provide what you need another way. We usually reply within one business day.

If you need any of our pages, including our Terms of Service and Privacy Policy, in another format, such as large print or plain text, email us and we'll send it.